



SETTING NEW STANDARDS FOR PERFORMANCE & VALUE

A COMPREHENSIVE TOTAL PRESCRIPTION CARE PROGRAM

Prescription drugs continue to be one of the largest contributors to overall costs associated with workers' compensation medical treatments. In order to maintain control of escalating drug treatment costs, a Pharmacy Benefit Management (PBM) program must take a comprehensive approach to managing all aspects of the prescription delivery process.

Healthsystems looks beyond the administrative function of processing prescriptions to provide comprehensive solutions to better manage drug utilization and optimize program performance.

OPTIMIZED PROGRAM PERFORMANCE

Healthsystems looks beyond the administrative function of processing prescriptions to provide comprehensive solutions to better manage drug utilization and optimize program performance. Whether it's gaining greater control of third party bills, or developing strategies to address costly or inappropriate drug treatments, our PBM program delivers unique solutions to manage this fast changing industry.

COMBINING TECHNOLOGY & CLINICAL EXPERTISE

Our leading PBM program employs innovative technology and clinical expertise to improve claims outcomes and reduce the total cost of prescription drugs — while providing the highest level of care for injured workers. On the surface, many pharmacy programs look alike. However, our successful program performance demonstrates the proof is in the details in order to achieve the best results.

Healthsystems maximizes savings and improves treatment outcomes through targeted and aggressive management of patient drug utilization with a focus on the most complex cases. In addition, our powerful real-time technology is optimized to immediately exchange data between claims professionals and pharmacies to help increase program network penetration savings and minimize the costs and frequency of paper bill transactions.

PHARMACY BENEFIT MANAGEMENT PROGRAM



AUTOMATED WORKFLOWS MAXIMIZE EFFICIENCY

The Healthsystems PBM program offers much more than the administration of pharmacy transactions at reduced prices. We employ a highly efficient and automated workflow technology platform to streamline the prior authorization and communication process. At the same time, we combine the expertise of our targeted clinical review services to optimize claims outcomes, increase provider network penetration and lower total drug costs.

WEB-BASED CLAIMS INFORMATION PORTAL

Our pharmacy program customers also have access to Verticē, our powerful web-based claims information portal. Verticē provides real-time access to easy-to-use tools such as:

- ▶ prior authorization queues
- ▶ management dashboards and reports
- ▶ clinical resources
- ▶ educational program information

MULTI-FACETED PROGRAM

The foundation of our PBM program includes:

- ▶ comprehensive drug utilization reviews on all Rx transactions
- ▶ customizable workers' compensation medication plans
- ▶ innovative tools and processes to minimize third-party and paper bills
- ▶ web-based claims management software tools
- ▶ national coverage from a pharmacy network with more than 64,000 locations including major chains
- ▶ An in-house 24/7 Customer Service Center providing assistance to pharmacies, claims professionals and injured workers
- ▶ Integrated clinical review services provided by PharmD professionals
- ▶ EDI and state mandated reporting
- ▶ Home delivery mail order services
- ▶ Reports and data analytics for trending and performance benchmarking



Reduce the total cost of prescription care



Client tailored program design



Unique tools to maximize network penetration



Integrated patient-focused clinical services



Innovative tools to electronically process over 70% of paper Rx bills



Powerful real-time client web portal technology

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